

TV•Ears

5.0

INSTALLATION GUIDE

Easy to setup. Easy to use.



TV•EARS[®]

Doctor Recommended
TV Listening Devices

Charge your Headset

All 5.0 headsets should be charged for 14 hours **BEFORE** first use. This step will instruct you on how to properly charge the headset to make sure you're getting the best use possible.

Turn the volume knob on the headset to the "off" position. You should hear and feel a 'click' when the knob has been turned all the way off.



NOTE: *If the headset is not turned off before setting into the cradle, the green light will come on, but the headset will not charge.*

Gently place the headset into the cradle; in either slot. Be sure the TV Ears Logo on the headset is facing towards the lights on the front of the cradle. The charging light will illuminate when the headset is ready to charge. When fully charged, the headset should last around 4 hours.

NOTE: *To prevent the battery from wearing down prematurely, charge the headset for 14 hours upon arrival and do not store it unused for long periods of time.*



Transmitter Light Indicators:

- **Green Bulbs** – Pulsing green light shows the headset is charging. Solid green light shows that the headset is fully charged.
- **Clear/Translucent Bulbs** – Show the infrared (IR) signal is sending sound from the transmitter to the headset.
- **Blue Bulb** – Shows the headset is connected to audio and ready to play sound.

Contact our US-based Customer Support at 1-866-611-9934



Transmitter Placement

Place the transmitter on a flat surface that is 3 to 5 feet above the ground. Be sure it is pointed to the seating area where the headset will be used.

NOTE: *The transmitter should not sit behind the TV. The IR lights have to be facing your seating area with a clear line of sight.*

Plug in your power adapter

Plug the end of the AC adapter with the red label into the red power port that is labeled **"Power"** on the back of the transmitter.

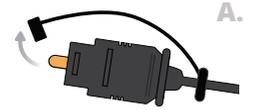
Plug the AC adapter into a standard electrical outlet or surge protector (a surge protector is recommended to protect against power surges).

Installation of the Transmitter

Connect the Digital Audio Cord

Sometimes located underneath plastic tray

A. Remove the plastic caps from both ends of the digital audio cord.

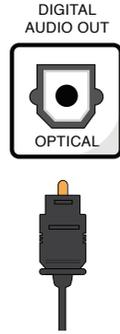


B. Plug either end of the **Optical Cord** (with the white label) into the port on the back of the transmitter labeled Optical (labeled in white). You should hear and feel a 'click' when it has been pushed in all the way.



STEP 4

- C. Plug either end of the Optical Cord (with the white label) into either the “SPDIF”, “Optical” or “Digital Audio Out” port on the back of the TV. The name of the plug on the TV depends on the model TV you have.



C.

NOTE: When using an optical cable with your TV Ears, your TV's **Digital Audio Format** must be set correctly to prevent clicking, fluttering, or no sound.

Some TVs will automatically adjust this setting, but if yours does not, you will need to change it manually. Follow these general steps (may vary slightly by TV brand):

1. Open your TV's **Menu** or **Settings**.
2. Navigate to **Sound** or **Audio** (sometimes called **Audio Output**).
3. If necessary, go to **Additional Settings** or **Expert Settings**.
4. Locate **Digital Audio Out** or **Digital Output Audio Format**.
5. **Change the setting to PCM**. If **PCM** is not available, select **Stereo**.

This is usually a one-time setup, and your TV will remember the setting.

Alternative Installation Method:

The TV Ears Digital and Dual Digital System may also connect with the RCA connections below if you do not have an optical port.

Option 1: RCA Installation

Plug the dual end of the **RCA cord** (that has red and black ends) into the “Audio Out” ports on the back of the television.

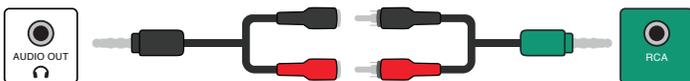
NOTE: If your television does not have an “Audio Out”, you can connect into the red and white RCA ports on the back of a cable or satellite box.

Plug the single (green) end of the RCA cord into the port labeled **RCA** (labeled in green) on the back of the transmitter.



Option 2: RCA & Headphone Cord Installation

- A. Plug the Headphone Adapter cord (with the light green label) into the RCA Adapter cord (green label).
- B. Plug the other end of the RCA cord into the green RCA port on the back of the transmitter.



If you connect to the Headphone port of your TV, look for the  .

Some TVs will mute their speakers when the headphone port is used. If this happens, try the RCA Installation method on the previous page instead.

NOTE: Only 1 audio connection is needed to complete installation, using more than 1 audio cable will result in static or no sound.

Contact our US-based Customer Support at 1-866-611-9934



Using TV Ears with Your Soundbar or Sound System

Use only if your transmitter says Digital



1. Locate the Covered Tab on the Transmitter

- On the back of your **TV Ears transmitter**, you will see a small plastic tab labeled **"Soundbar"**.
- Gently **peel off the tab cover** to uncover the **optical input**.

2. Disconnect the Optical Cable from Your Soundbar

- Find the **optical cable** currently running from your TV to your soundbar.
- Carefully unplug the cable from the **TV** (leave the other end connected to your soundbar).

3. Plug the Optical Cable into the TV Ears Transmitter

- Take the end of the optical cable you just removed from the TV.
- Plug it into the newly uncovered **Soundbar port on the TV Ears transmitter**.

4. Connect the Transmitter Back to the TV

- Use the **short optical cable** included with your TV Ears system.
- Plug one end into the **TV** (where your soundbar cable was before).
- Plug the other end into the **optical port** on the TV Ears transmitter.

Understanding Battery Life

A fully charged TV Ears 5.0 headset typically lasts up to 4 hours. Using higher volume settings may reduce battery time, as it draws more power. Like all rechargeable batteries, performance can decrease over time—especially if the headset is recharged before it's fully drained.

To get the best life out of your battery, we recommend allowing it to fully discharge before recharging.

The battery is built into the headset and is not designed to be replaced. Trying to open the headset or change the battery could damage the device and will void the warranty.

Why Two Headsets Are a Smart Choice

Using two headsets on rotation is a simple way to:

- ▶ Always have one ready to go
- ▶ Extend battery life
- ▶ Avoid battery memory issues (which can reduce charging capacity over time)

It's a great solution for frequent TV watchers or households with multiple users!

Products and Accessories



TV•Ears Bluetooth Headset

Item Number — 33621 | MSRP \$99⁹⁵

This TV•Ears Bluetooth Headset is our latest and greatest headset. Works seamlessly with your Ipad, Phone, Tablet, Computer or TV. It works with our new bluetooth mini transmitter so you can have multiple headsets work on your TV!



TV•Ears Headset 5.0

Item Number — 11621 | MSRP \$79⁹⁵

This TV•Ears 5.0 Headset is an accessory for a TV•Ears 5.0 system and should only be purchased if you already own a TV•Ears 5.0 headset system.



TV•Ears Foam Ear Tips 5.0

Item Number — 40738 | MSRP \$19⁹⁵

One Year supply (4 pairs) of replacement foam ear tips for the TV•Ears 5.0 headset. Tips should be replaced every 90 days for optimal performance and hygiene. Ear tips are only available through TV•Ears.



TV•Ears Voice Clarifying 5.8 Headphone®

Item Number — 22281 | MSRP \$199⁹⁵

This is our new and improved Voice Clarifying Headphone® system using our Voice Enhancement Technology™ — Works on any TV. Includes one TV•Ears Headphone, one TV•Ears Long Range Digital Headphone Transmitter and accessories.

TV•Ears 5 Year limited warranty:

Welcome to the TV•Ears family and thank you for purchasing our product!

What are the terms of the warranty:

This 5 year limited warranty covers product failures for a period of 5 years after the original purchase. The warranty is only valid if the product is purchased from TV•Ears directly or from one of the TV•Ears authorized resellers. During the 5 year warranty, if the product fails within the first year of the original purchase date, it will be replaced once at the cost of shipping and handling with the same or newer model. Subsequently, for the remainder of the 5 year warranty period, if the product fails it will be replaced for 50% off MSRP with the same or newer model of equal value. The following items are NOT covered under this warranty: ear tips, batteries, and shipping charges. Any replacement parts purchased at 50% off automatically extends your warranty into a new 5 year limited warranty.

How to receive warranty service or return product:

To receive warranty service or for returns, call 1-866-611-9934 to speak to our friendly American based customer support representatives. For returns, you will need to receive an RMA number and place it clearly and legibly on the outside of the package otherwise returns are not accepted. All shipping charges are NOT covered by TV•Ears

To activate your FREE 5 Year limited warranty:

Call: 1-866-611-9934

Go online: tvears.com/warranty

Or Mail to: TV Ears, Inc.
910 W Carver Rd, Suite G-4, Tempe, AZ 85284